

Some of your cattery related questions answered....

- **What is the best time to drop my cat/s to the cattery?**
- *Regardless of your time of travel, it is always best to get your cat/s into the cattery first thing. This way they are much less likely to go wandering & although you may think keeping them home for as long as possible is the kindest thing it's not true, they know they are going somewhere so it's best to bring them in so we can get them settled into their holiday home.*

- **Will my cat/s be checked on a regular basis?**
- *Absolutely YES. We make daily recorded observations to check whether your cat/s are eating, drinking, using the litter tray, whether they need a nice groom, whether their eyes need to be cleaned, whether they need extra toys or a change of toys & generally keeping a close eye on their wellbeing. Cats are fed to customer specification but at least twice per day. We love to groom, play & cuddle with your cat/s if they are happy to let us.*

- **Will I be able to see pictures of my cat or have an update on how they are doing?**
- *Yes, we are happy to send Whatsapp pictures/videos and messages as well as including pictures of your furry friends on our Instagram page @catlinscattery & Catlins Cattery Facebook page.*

- **Am I able to come and look around the cattery before I book?**
- *You are welcome to come and look around during our morning opening hours, 8am-1pm Mon – Fri & 8am-12pm Sat, Sun & Bank Holidays. There is no need to book an appointment although if you would like to book a specific time please do just contact Emma who will arrange this for you. It is always best to see our lovely grounds, cosy warm bedrooms and happy guests with your own eyes. You will also get to meet the lovely cat ladies who will be caring for your precious furry friends.*

- **Does my cat need to be vaccinated to stay at Catlins Cattery?**
- *Yes, it is vital that your cat is up to date with vaccinations before coming to stay. Please do ensure that cats are vaccinated at least 3 weeks prior to their stay. Please also remember to bring their up to date vaccination record with you, we will keep hold of this for the duration of their stay.*

- **Does my cat need to be up to date with Flea & Worm treatment?**
- *Yes, it is also vital to ensure your cat is up to date with these treatments ideally 5 days prior to boarding. This is to protect not only your own cat but also all of our other guests. If your cat is here for a longer stay or if their flea & worm sue date falls during their stay, we are happy to administer this for you if you bring their usual treatment along.*

- **My cat has medication, are you able to administer this?**
- *Yes. At Catlins we do not charge extra to administer medications as we believe this is part of the daily care routine. All cats with medication are recorded on a medication chart so we are all aware of the type of medicine & dosage. Medications are kept in a sealed, cat proof, named box to keep your cat/s safe.*

- **Can I bring my cat/'s own bedding?**
- *Yes, you are more than welcome to bring along any bedding, toys, grooming tools that your cat is familiar with. We will make a note of any own bedding & toys so that are safely returned on pick-up. If, however, you would like to travel light, we do have a large supply of comfy bedding, toys and grooming tools, all of which are deep cleaned & disinfected after every use.*

- **Do you provide food?**
- *Yes, we have a huge supply of different food, we only use pouches, not tinned food, but we do recycle our pouches via a school scheme in an attempt to be more eco-friendly. We stock Whiskas, Felix, Felix as Good as It Looks, Felix As Good as It Looks Senior, Felix Kitten, Gormet Perle, Iams Delights, Iams Delights Kitten. We also stock a large range of quality dried food such as Iams, Purina One, Burgess and Lifelong. We also have a plentiful supply of chicken and fish which can be steamed or poached. If your cat prefers a different food than the above or if they are on a vet/breed specific diet you are welcome to bring their food along. **We supply feeding and water bowls as these are deep cleaned on a daily basis.***

If you have any further question please don't hesitate to get in touch.